














2009 Southern Arizona Veterinary Managers Group Calendar

Date	Title	Speaker	Sponsor
January 14, 2009	Who Do You Trust? Ways To Create & Sustain An Environment of Collaboration & Performance	Ms. Sally Stamp	
February 4, 2009	Tools For Success; Developing Product Advocates in Your Practice	Ms. Mary Sutton	
March 4, 2009	Easy Ways To Increase Your ACT!	Ms. Wendy S. Myers, President Communication Solutions for Veterinarians	
April 22, 2009	Leadership Skills For Supervisors	Dr. Paul Cleland, Dipl. AVDC, ABVP, MBA	
May 6, 2009	14 Way To Earn Customer Loyalty	Mr. Bob Shaff Customers For Life Consulting	
June 10, 2009	Ask, Don't Tell: A Coaching Approach To Staff Empowerment & Development.	Ms. Sally Stamp	
July 1, 2009	Does Your Group Insurance Give You A Headache?	Mr. Marcus Newman, AAHA	
August 5, 2009	Creating Harmony in the Workplace	Mr. Richard Roddy, Director, Creating Harmony Workshops	Valley Animal Hospital
September 2, 2009	The 1% Difference	Dr. Andrew Evan Schreiber	
October 7, 2009	Embezzlement Detection and Prevention	Ms. Laurie Miller, RVT AAHA Practice Consultant	
November 11, 2009	Fundamentals of Finance and Accounting for Non-Financial Managers	Mr. Richard Vanier, Controller of Veterinary Specialty Center of Tucson	
December 2, 2009	SAVMG Holiday Party		

Meetings are held on the first Wednesday of every month in the conference room at the Veterinary Specialty Center of Tucson, 4909 N La Canada Drive, Tucson, Arizona 85704-1507 at 6:00 pm.
(Dates and topics subject to change due to speaker availability.)